

TAFE QUEENSLAND

STUDENT WELFARE, SUPPORT AND SUPERVISION SERVICES (WELFARE PACKAGE)

FOR UNDER 18 STUDENTS

**EVERY STUDENT UNDER THE AGE OF 18
MUST UNDERTAKE THE TAFE QUEENSLAND
WELFARE PACKAGE.**

International students who are under 18 years of age and are applying for a student visa must have adequate welfare arrangements in place as required by the [Department of Home Affairs in Australia](#).

TAFE Queensland have entered an agreement with [UIL \(Union Institute of Language\)](#) to facilitate the provision of the welfare package services for all students under the age of 18 years (fees apply).

TAFE Queensland considers the ongoing support and monitoring of younger students will enhance the overall student experience and promote positive study outcomes. The TAFE Queensland welfare package will assist younger students to settle into their new life in Australia and their TAFE Queensland studies. It ensures that students are monitored and supported to succeed in an adult learning environment.



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EVERY STUDENT UNDER THE AGE OF 18 MUST UNDERTAKE THE TAFE QUEENSLAND WELFARE PACKAGE

This welfare package ensures ongoing support and pastoral care providing parents with assurance of their child's wellbeing.

The cost of the welfare package is \$110 per week, until the end of the week in which the student turns 18 years of age. This will be included in the TAFE Queensland Letter of Offer and required to be paid up front for the full duration of the welfare package.



WHAT DOES THE TAFE QUEENSLAND WELFARE PACKAGE INCLUDE?

ON ARRIVAL

Providing a comprehensive local orientation including

- » key contacts
- » local banking, mobile phone and data
- » 'Life in Australia' information explaining cultural norms and customs
- » safety, security and emergency services
- » public transport
- » general amenities in the local area
- » ensuring student gains assistance required with personal issues

ONGOING LIAISON UNTIL THE STUDENT TURNS 18 YEARS OF AGE

- » designated Student Services Officer to provide ongoing support to the student
- » weekly check-ins and well-being interviews with the student
- » monitoring of the student's welfare, and reporting of academic performance and attendance
- » providing academic and welfare report for parents and agent every 5 weeks
- » providing 24 hour, 7 days per week telephone advice and emergency assistance to the student and communicating with the student's parents and agent as necessary

ACCOMMODATION

As the approved TAFE Queensland welfare package provider, UIL also provides homestay accommodation and other ancillary services if required. UIL maintain regular ongoing contact with homestay hosts ensuring students' wellbeing.

Please refer to UIL's webpage for further information.

- » [HOMESTAY FEES](#)
- » [STUDENT HOMESTAY APPLICATION FORM](#)

UNION INSTITUTE OF LANGUAGE (UIL)

UIL has been providing underage international students with both education and welfare services across Queensland in a number locations since 2003. During this time UIL has successfully looked after the safety and pastoral care needs of thousands of underage students that have passed through its education and accommodation programs.

For more details on UIL, please visit uil.edu.au.



CRICOS Provider No: 02529F

HOW TO APPLY?

- 1** The UIL Underage Accommodation and Welfare Application form will be sent with the TAFE Queensland Letter of Offer which details the costs associated to the welfare package.
- 2** The UIL form must be completed and returned with the TAFE Queensland offer acceptance payment (which includes the payment for the welfare package).
- 3** TAFE Queensland Admissions will forward the completed form to UIL. If homestay is required UIL will make contact with you within 48 hours to organise these arrangements. Payments for homestay are made directly to UIL.
- 4** If the student is staying with a parent/legal guardian or approved relative and homestay is not required the eCOE will be issued when all conditions of offer and payment has been received.
- 5** If homestay is required the eCOE and Confirmation of Appropriate Accommodation and Welfare Letter will be issued when all conditions of offer and payment has been received and UIL have provided confirmation that homestay arrangements have been finalised.



FREQUENTLY ASKED QUESTIONS

Do underage international students who have parent/ legal guardian or nominated relative approved by immigration in Australia need to undertake the welfare package?

Yes. All underage international students (under the age of 18) must undertake the welfare package even if they are in Australia with a **parent/ legal guardian or nominated relative approved by immigration.**

Is there a minimum of weeks required by UIL for the home stay?

UIL requires a minimum of 2 weeks for the home stay.

Why do UIL charge a weekly transport fee @ \$20 per week?

This fee covers homestay family's costs for campus drop off and pick up OR public transport required by the student e.g. Translink GoCard for bus, train or ferry.

Must the homestay fees paid in full prior to the student entering the homestay?

The homestay payment can be made to UIL as per their invoiced amounts on a semester basis.

Is the UIL homestay arrangement available at all TAFE Queensland campuses?

Yes, UIL will organise accessible homestays/underage student accommodations near all TAFE Queensland campuses.

Who can I contact for more information regarding homestay arrangements?

You may contact UIL on +61 7 3470 0011 or homestay@uil.edu.au